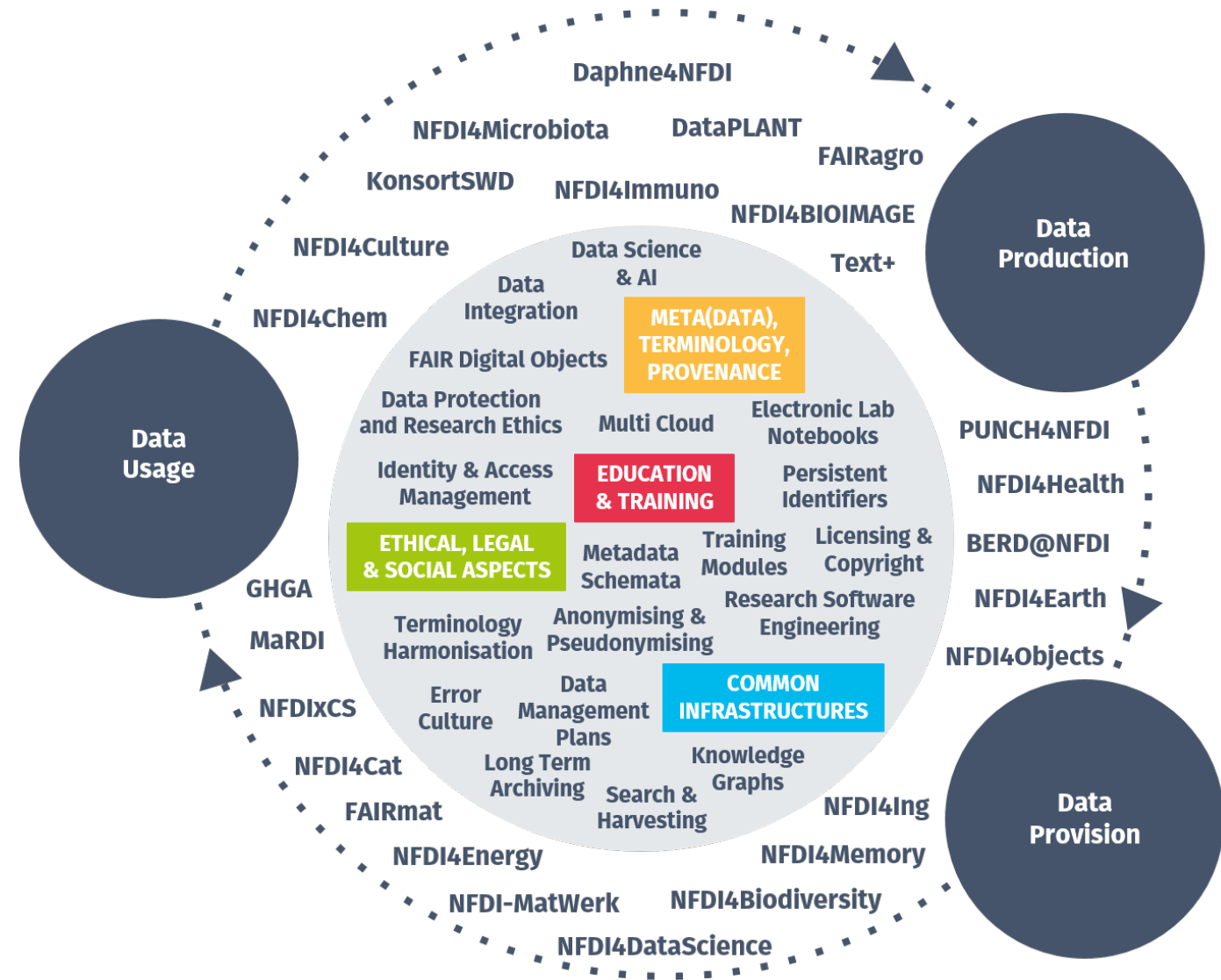


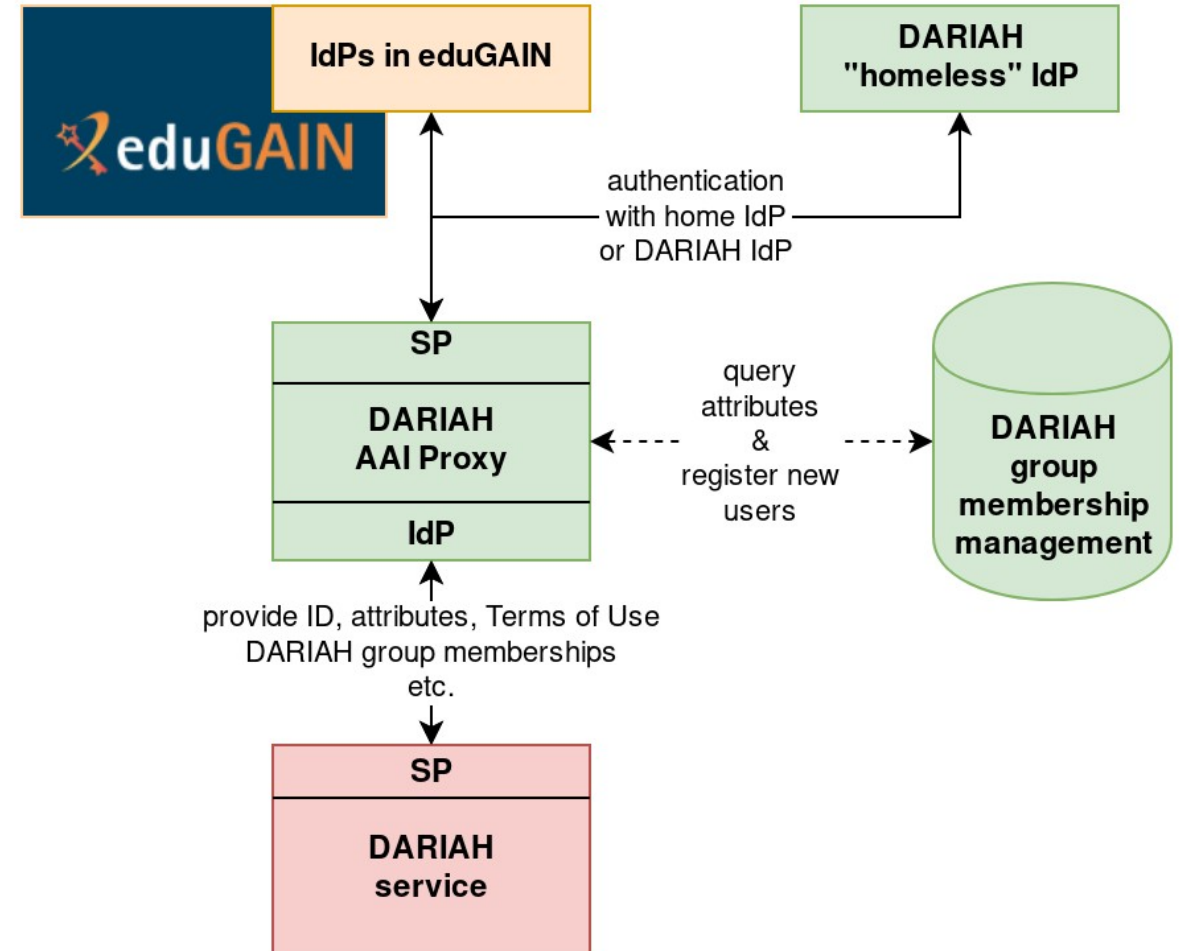
Experiences of the CAAI Operators

Workshop IAM Basics #2,
24.08.2023



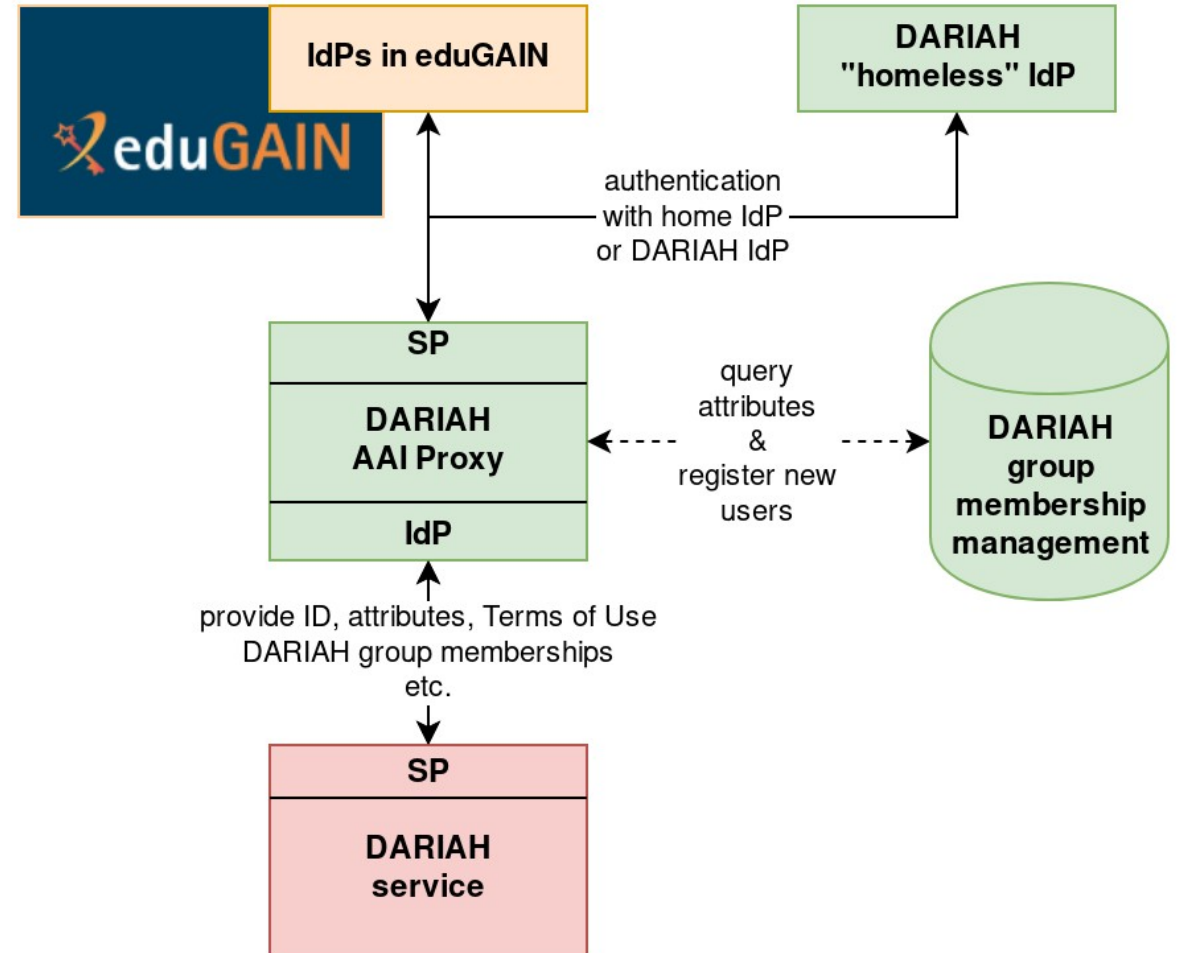
Operating the DARIAH-AAI

- In the DARIAH-AAI we offer a “homeless” IdP for users with no HO IdP identity from eduGAIN. This poses additional challenges.
- A lot of users do not have a HO IdP for various reasons (e.g. guest researchers)
- For these users vetting of identities is difficult, since we can’t rely on the information provided by the HO
- We use a combination of whitelisted email domains from known organisations and manual vetting based on information provided by the researchers
- Due to the DARIAH homeless IdP being in the DFN-AAI federation this vetting process is particularly important



Operating the DARIAH-AAI

- Service operators sometimes struggle to implement federated authentication (SAML or OIDC) in their applications
- To assist them, we provide documentation, incl. “How-To” tutorials for e.g. Shibboleth SP, technical trainings and workshops
- We set up and operated a Helpdesk:
 - for technical questions, including service integrations
 - for end users, including account vetting on the “homeless” IdP
- Due to open standards (SAML2, OIDC, AARC guidelines, etc.) the actual technical solution is of less importance. We changed the AAI proxy component from Shibboleth to SimpleSAMLPHP without much problems
- Generally, sustainable and permanent funding is needed for operating the service, which usually is difficult in research projects



Operating unity

- Used at EUDAT B2ACCESS, Helmholtz AAI, Clarin IdP, ...
- Offers upstream authentication based on SAML, OAuth2/OIDC, LDAP
- Pre-configured “social” IdPs
- Offers accounts to “homeless” based on X.509 or username/password
- Build-in extensions for account linking, Policy management, group management, MFA using TOTP or FIDO
- Powerful configuration makes it easy to follow multiple standards and guidelines like SAML2, OAuth2/OIDC, AARC, ...

Operating unity

- X.509 handling is difficult since DN changes in renewal and can't rely on information provided by the HO
- “Social” IdPs deliver different information and not all guarantee persistent identifiers
- Linked accounts are tricky in deprovisioning, if resources were bound to one of the upstream identities
- Deprovisioning based on an additional tool
- MFA needs some improvements in signaling and honoring MFA from upstream IdPs

Experiences of operating AcademicID

- Availability Management
 - Authentication & authorization services need to be available 24/7. Any interruption of these services needs to be fixed ASAP, otherwise no user can access any IT service. Operation of these services should cover: load-balancing, failover, monitoring (geo-)redundancy, backup, testing
 - Identity (de)provisioning and lifecycle services are less critical, since only a small number of users will usually be affected by an interruption.
- Security
 - IAM infrastructures are “crown jewels” that need a high level of security protection.
 - Restrict administrative access: use MFA, dedicated administration workstations and networks/VPNs, ...
 - Document and regularly audit critical changes, e.g. to administrative accounts.

AcademicID CAAI Solution

Single Sign-On (SSO)

• IdP- & SP-Proxy Support

Organization &
Group Management

• Service-Access, Quotas,
Invitation-Workflow, ...

User Account
Selfservice Portal

AcademicID

• Single Account for all
AcademicID
Communities

Identity Provisioning
& Lifecycle
Management

Support for 3rd-Party
ID-Provider & Self-
Registration

• Integration of "Homeless"
Users

Multi-Factor-
Authentication

• Tokens, Push, OTP, ...

